# Bruhat Bengaluru Mahanagara Palike

## Tender Notification No: BBMP/DCIO-IT/PR/26/2023-24 (Call-2), Dated 30-01-2024

## Providing 35 Software Engineers / Resources to BBMP IT Section

## Under the Karnataka Public Procurement System

## (Dated: 07-02-2024 @ 15-30 Hrs)

**Representatives Present:**

**1) Syed Shahed Hashmi, Manager BDO India LLP, Bengaluru.**

**2) Senthil Nathan R, Senior Resident Manager, ABM Knowledge Ltd, Mumbai**

**3) Devaray, Senior Manager, Hykon India Ltd**

**4) Anil Kumar, Vice Presedent, VPS Bengaluru**

| Sl No | Clause | Page No | Description of Clause in RFP | Clarrification Sought / Madification Requred | Decision Taken |
|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 |
| **A) M/s CMS Computers Ltd, Email : dhanya_pm@cms.co.in Dated: 05-02-2024** | | | | | |
| 1 | 3.6 Replacement of resources | 9 | The BBMP IT section will periodically evaluate the work of the resources placed by the manpower agency. In case of poor performance of any resource the same will be communicated to the resource and will be given an opportunity for the improvement. However in case the resource shows no improvement within defined period of 15 days the manpower agency shall replace such a resource within 30 days of a request for replacement of the BBMP IT cell | As you are aware IT companies has the highest notice period going up to 3 months (90 days). Considering this , request you extend the resource deployment time to 60 days from the date of placement of specific indent | Resource Deployment time in this scenario is made 45 Days. |
| 2 | 3.15 Service Level Requirements (SLR) and penalties | 14 | The replaced resource will be accepted by the BBMP IT cell as per its evaluation criterion and is found suitable to the satisfaction of the BBMP IT CELL. The outgoing resource should complete the knowledge transfer with the replaced resource as per the satisfaction of the BBMP IT cell. The bidding firm shall be allowed 30 days to replace the resource | As mentioned earlier, since the notice period in IT companies can go up to 90 days, we request you to extend the replacement timeline to 60 days | Resource Deployment time in this scenario is made 45 Days. |

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| 1 | 2 | 3 | 4 | 5 | 6 |
| 3 | 3.15 Service Level Requirements (SLR) and penalties | 14 | Remuneration Penalty: In case of any delay by the manpower agency in making payment to the resources placed with BBMP IT cell, the agency shall be liable to pay a penalty of Rs. 100 per day per resource | This clause is contradicting with the clause 3.3 Penalties and Liabilities. Kindly clarify | Clause 3.3 shall prevail. |
| 4 | 6.5 Performance Bank Guarantee | 25 | Note: The PBG shall be as follows<br>(i) At the time of signing of the contract=Rs 2Cr x (%age PBG bid by the bid winner)<br>(ii) In any month subsequent to contract signing, PBG= Rs 2 Cr x (% age PBG bid) or<br>Rs [Present Month Actual Payment x 12] x [%age PBG bid] which ever is higher | Our understanding is that during the contract signing bidder should submit the PBG of Rs 2Cr x (%age PBG bid by the bid winner) with validity of 27 months. Subsequently if there is any increase in the billing value during the contract period the bidder shall submit the amendment to the PBG that was submitted during the contract signing with incremental value | Yes, the understanding is correct. |
| 5 | 4. Eligibility Criteria for Bidders | 16 | The bidder should have an average turnover of Rs. 10 crores in field(s) given in (iii) in the last three accounting years i.e.. 2020-21, 2021-22, 2022-23 as evidenced by the audited accounts of the company (CA certified and audited turnover for 2022-23 will also be accepted for the purpose of fulfilment of this clause) | Since our company is audit is underway for FY 2022-23, we request you to kindly accept provisional Turnover for FY 2022-23. Or request you kindly allow us to submit the turnover for last 3 audited financial year i.e. FY 2019-20, 2020-21, 2021-22 | Turnover proof for FY 2019-20, 2020-21 & 2021-22 with provisional for FY 2022-23 is also acceptable. |
| 6 | General | | IT and Non IT infrastructure | Our understanding is that department will provide the required IT infrastructure like laptop, connectivity etc and non IT infrastructure like seating space etc for the deployed resources. Kindly confirm | BBMP will provide the Infrastructure. |
| **B) ABM Knowledge ware Limited Mumbai, Senthil.nathan@abmindia.com Dated: 07-02-2024** | | | | | |
| 7 | General | | | With respect to the above tender we herewith inform you that we are interested to participate in the tender and request you to extend the bid submission date by another one week to 10 days as we have to take approval for the EMD and tender submission from our top management | Last Date kept unchanged at 19-02-2024. |

**(As Approved by the Special Commissioner (IT) in Original File)**

09/02/2024

**(B Prabhakara)**
**Deputy Chief Information Officer**
**Bruhat Bengaluru Mahanagara Palike**